



Close to Major Shipping Locations

- 1 Mile (1.6 km) from United States Postal Service Shipping Location
- 1 Mile (1.6 km) from FedEx Shipping Center
- 7 Miles (11.3 km) from UPS Shipping Hub
- 39 Miles (62.8 km) from Boston Logan International Airport
- 220 Miles (354 km) from New York LaGuardia Airport



SERVICES

Video Computer Services

- Authorized Repair Depot
- Store and Forward on Demand
- Diagnostic and Repair Services
- Failure Data Reporting Services
- On-site Service and Support
- Print Our Capabilities Brochure



VCS
Video Computer Services

100 Tyngsborough Business Park Drive
Tyngsborough, Massachusetts 01879
USA

www.VCS-US.com

Phone: 978-649-4849

Toll Free: 800-536-6721

Mobile: 978-866-2247

Fax: 978-649-4843

Email: SALES@VCS-US.com



VCS

*Outsourcing
Solutions for the
Computer Industry*

Repair Services
Logistics
Technical Support

VCS Video Computer Services

VCS has more than 20 years of experience delivering premier depot repair services, logistics and technical support to global technology companies.

Repair Services

We offer complete service solutions for both in- and out-of-warranty computer monitors and peripherals, LCD and plasma flat panel display systems and LCD/DLP projectors. Our services include manufacturer engineering changes, refurbishing components to original specifications, and component changes.

Our fail-safe double entry logging system tracks every piece of equipment from the time it enters



our facility to make responding to status inquiries quick and accurate.

We use state-of-the-art diagnostic programs to repair equipment and we supply our OEM manufacturing customers with data collection

and failure analysis reports to alert them to equipment repair trends before they can become catastrophic.

Above and beyond our same-day turnaround, we offer expedited service that includes “hot swapping” equipment for point-of-sale, medical and other locations where downtime is not an option.

Logistics

Sales, warehousing and distribution is simple from our East Coast facility. Our current 15,000 square-foot warehouse is expandable on short notice to accommodate changing customer needs. We can store and same-day forward product on demand to any location worldwide.

Technical Support

Our knowledgeable and courteous support staff is available by telephone and online to answer consumer set up and technical questions.

Flexibility

No job is too small or too large. VCS is a pioneer in innovative pricing for sales, support and maintenance agreements. Let us show you how outsourcing your sales, repair, support and warehousing can be cost-effective and time-efficient.



Support staff create monthly failure analysis reports to alert OEM manufacturing customers to repair trends.



Our Services

- In- and Out-of-Warranty Repair
- LCD, Plasma, CRT and LCD/DLPP Projector Sales and Service
- Authorized Service Center
- Store and Forward Warehouse Facility
- Help Desk Instant Support
- Resolution Display Testing and Repair



Representative Customers

- Hitachi
- Gateway
- Dell
- Omnittech
- Sun Microsystems
- Digital Global Net
- Silicon Graphics
- MPC Computers
- Cornerstone
- The Boeing Company

VCS

100 Tyngsborough Business Park Drive
Tyngsborough, Massachusetts 01879
USA
www.VCS-US.com